

THE PETERBOROUGH HEALTH AND WELLBEING BOARD THE CAMBRIDGESHIRE HEALTH AND WELLBEING BOARD	AGENDA ITEM No. 11
20 SEPTEMBER 2018	PUBLIC REPORT

Report of:	Wendi Ogle-Welbourn, Executive Director, People and Communities, Peterborough and Cambridgeshire Councils	
Peterborough City Council Cabinet Member(s) responsible:	Councillor Wayne Fitzgerald, Cabinet Member for Integrated Adult Social Care and Health	
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HEALTH & SOCIAL CARE SYSTEM PEER REVIEW

R E C O M M E N D A T I O N S	
FROM: Wendi Ogle-Welbourn, Executive Director, People and Communities, Peterborough and Cambridgeshire Councils	Deadline date: N/A
<p>It is recommended that the Peterborough Health and Wellbeing Board consider the content of the report and raise any questions</p> <p>It is recommended that the Cambridgeshire Health and Wellbeing Board consider the content of the report and raise any questions</p>	

1. ORIGIN OF REPORT

- 1.1 This report is submitted to the Peterborough and Cambridgeshire Health and Wellbeing Boards following a proposal presented to both Health and Wellbeing Boards at their joint meeting held on 31 May 2018.

2. PURPOSE AND REASON FOR REPORT

- 2.1 The purpose of this paper is to update Cambridgeshire Health and Wellbeing Board and the Peterborough Health and Wellbeing Board members with progress on preparing for the LGA Health & Social Care System Peer Review.
- 2.2 This report is for the Peterborough Health and Wellbeing Board to consider under its Terms of Reference No. 2.8.2

2.8.2.1. To bring together the leaders of health and social care commissioners to develop common and shared approaches to improving the health and wellbeing of the community.

2.8.2.2 To actively promote partnership working across health and social care in order to further improve health and wellbeing of residents.

2.8.2.3 To influence commissioning strategies based on the evidence of the Joint Strategic

3. **TIMESCALES**

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	N/A
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4. **BACKGROUND AND KEY ISSUES**

4.1 Please refer to the HSC System Peer Review Briefing (Appendix 1) which includes background information to the Care Quality Commission (CQC) Local System Area Reviews, a link to CQC's Beyond Barriers Report (which details their findings from the 20 area reviews carried out), the scope and key lines of enquiry for the peer review and details on the peer review team members.

From the 20 areas reviewed, CQC found individual organisations working to meet the needs of their local populations. But they did not find that any had yet matured into joined-up, integrated systems. Health and care services can achieve better outcomes for people when they work together.

An effective system which supports older people to move between health and care services depends on having the right culture, capability and capacity.

CQC looked for effective system-working and found examples of the ingredients that are needed. These include:

- A common vision and purpose, shared between leaders in a system, to work together to meet the needs of people who use services, their families and carers
- Effective and robust leadership, underpinned by clear governance arrangements and clear accountability for how organisations contribute to the overall performance of the whole system
- Strong relationships, at all levels, characterised by aligned vision and values, open communication, trust and common purpose
- Joint funding and commissioning
- The right staff with the right skills
- The right communication and information sharing channels
- A learning culture

Health and social care organisations should work together to deliver positive outcomes for people and ensure that they receive the right care, in the right place and at the right time.

In the local systems reviewed, people were not always receiving high-quality person-centred care to meet their needs, or getting their care in the right place.

In light of the findings CQC have made the following four recommendations to local and national leaders including government:

1. An agreed joint plan that sets out how older people are to be supported and helped which in turn, guides joint commissioning decisions over a multi-year period
2. A single framework for measuring the performance of how agencies collectively deliver improved outcomes for older people
3. The development of joint workforce plans with more flexible and collaborative approaches to staff recruitment, retention and development
4. New legislation to allow CQC to regulate systems and hold them to account for how they work together to support and care for older people.

The purpose of the peer review is to help direct us to meet the first 3 recommendations and to prepare us for a local system area review.

The onsite programme takes place between 24 and 27 September (please refer to Appendix 2 for the current draft programme).

During the onsite programme, peers will visit the Cambridge University Hospital in Cambridge and the City Care Centre in Peterborough, during which they will look at live patient records, visit wards and observe a range of meetings. The peer team will also undertake a case file audit before they arrive onsite.

5. CONSULTATION

5.1 A proposal was presented to the Health & Care Executive on 21 June and was approved.

6. ANTICIPATED OUTCOMES OR IMPACT

6.1 It is anticipated the peer review will assist in helping the health and social care system prepare for a possible CQC area review.

7. REASON FOR THE RECOMMENDATION

7.1 Although the peer review is not an inspection it provides a critical friend approach to challenge the local authorities and their partners in assessing their strengths and identifying their own areas for improvement.

8. ALTERNATIVE OPTIONS CONSIDERED

8.1 None

9. IMPLICATIONS

Financial Implications

9.1 There are no financial implications. The peer review cost is being covered by the Local Government Association.

Legal Implications

9.2 There are no legal implications.

Equalities Implications

9.3 There are no equalities implications.

10. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

Beyond Barriers Report

<https://www.cqc.org.uk/publications/themed-work/beyond-barriers-how-older-people-move-between-health-care-england>

11. APPENDICES

11.1 Appendix 1 HSC peer review briefing
Appendix 2 HSC draft programme

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